



**Arcor + HOLO: 80% less time to
issue vendor service orders**

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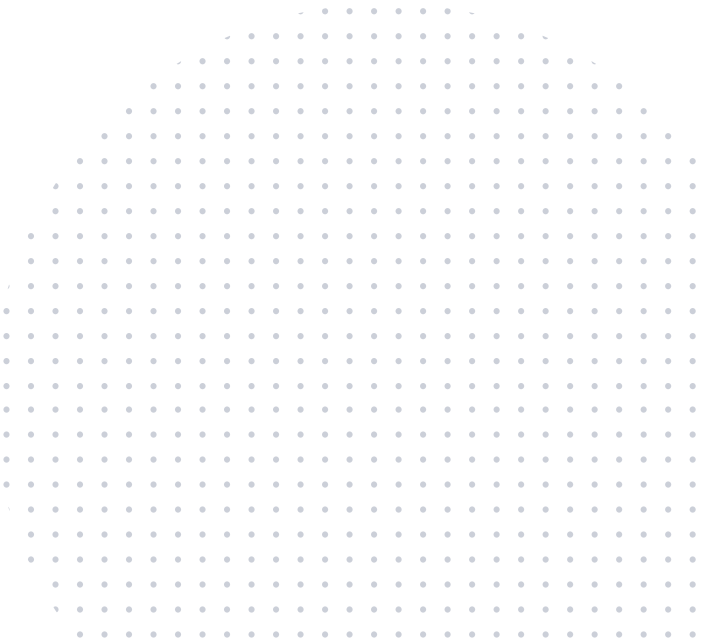
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Grupo Arcor, one of Latin America's largest food, packaging, and agribusiness companies, faced a challenge typical of complex organizations: **manually managing thousands of hours of professional services every month, with decentralized, slow, and error-prone processes.**

Thanks to **HOLO Vendor Management**, they automated vendor management, drastically reduced administrative errors, and **cut the time to issue service orders from weeks to minutes.**

HOLO's impact in numbers

- ✓ **3x more consulting hours** managed every month, **without additional operational effort.**
- ✓ From 3 days of manual validation to **5 minutes per vendor.**
- ✓ Service orders that used to take until the 20th of the following month are now ready before the 5th.
- ✓ Full control over **more than 25 active consulting firms** in multiple countries.



The challenge: a manual process that took days and caused critical errors

Before HOLO, Arcor managed its consulting firms in Excel spreadsheets. The team had to **manually cross-check data** from different sources to validate between 10,000 and 12,000 monthly hours reported by about 15 consulting firms.

This caused **multiple errors**: vendors linked to closed projects, wrong accounting codes, and heavy reliance on the team's manual work. Validating that information took up to three full days, not counting the extra time to generate each service order.

As Rodolfo Marteau, Corporate Applications & Projects Manager at Arcor, explains:



"It took me 24 net hours of work to validate everything and generate the service orders. Then filling them in manually could take 5 minutes per order, and a single vendor can have 20 orders a month."

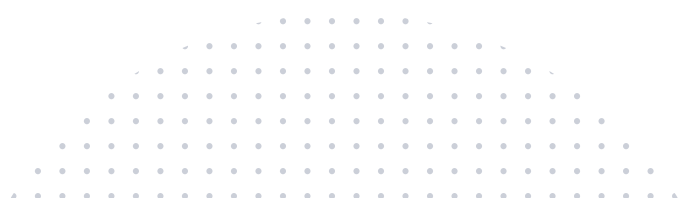


In addition, the **lack of traceability** made it hard to spot errors in time and complicated budget control for project leads.

The change: validation in minutes and full traceability

The move to **HOLO Vendor Management** was end-to-end. The platform automatically compares vendor records with those of project leads, confirms that rates are current, and creates the file a bot uses to generate service orders.

The results speak for themselves. Today, **90% of monthly hours are loaded and validated within the first 4 business days.** Before, the wait could stretch to the 20th of the following month. Generating service orders went from days to minutes per vendor.





“Today it takes me 5 minutes to validate and close a vendor. Everything is loaded, everything is traceable. No more lost hours. The process is clear and much more secure,” says Rodolfo.



The benefits extended across the whole organization:

- ✓ Technical teams no longer need to rebuild lost information at month-end close.
- ✓ Project leads can catch errors in time and avoid account changes.
- ✓ IT administration automated order generation, freeing up time for other tasks.
- ✓ Consulting firms receive orders faster and with fewer errors, improving invoicing workflows.

This has not only eliminated rework, but also improved tax compliance, budget planning, and the relationship between technical teams, administrative teams, and external vendors.

Order, clear tracking, and fewer errors: the new standard at Arcor

Automation made the process scalable: from managing 10,000 monthly vendor hours, they can now handle 30,000 with the same headcount.

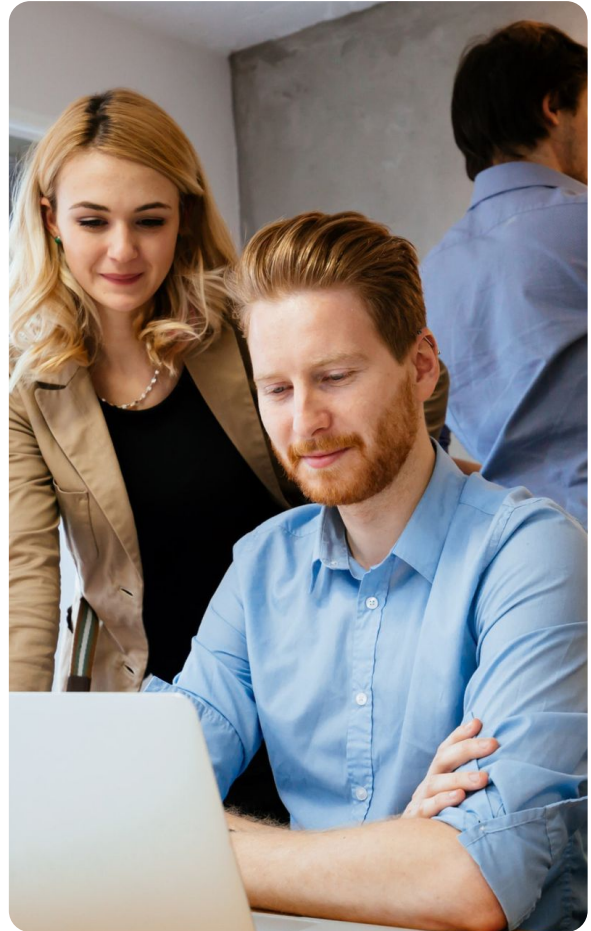
HOLO also brought operational visibility and peace of mind during audits:



“Everything is recorded. We’ve dramatically reduced errors and we have more confidence in the information,” says Rodolfo.



Today, Arcor also uses HOLO to manage services such as licenses, maintenance, and communication links. Going forward, they plan to extend it to the full procurement cycle, from quotes to final payment.



Make your services management agile, secure, and scalable

If your company manages hundreds or thousands of monthly vendor hours and your team still depends on spreadsheets, emails, and manual tasks, **HOLO Vendor Management** can help you regain control, reduce errors, and save operating time across every team involved.

Request a personalized demo to see how to bring order to and automate your vendor management.

[BOOK A DEMO](#)



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