



Governance, Scalability, and Renewal: The Technology Evolution of **MONEX**

The strategy that elevated MONEX's critical infrastructure

MONEX needed to migrate its data center to renew its technology, improve processes, and adapt to the financial group's new needs.

RD supported everything from the assessment, requirements design, and provider tender to the implementation of the new data center, **achieving greater capacity, better governance, and a more controlled, scalable operating environment.**

The Challenge

The original data center was reaching the end of its contract and did not meet modern business requirements. The main challenges included:

- **Accumulated technology obsolescence.**
- Provisioning processes that were **slow or inefficient.**
- **A lack of proper governance** and monitoring.
- **A need to support the growth** of the new MONEX.
- **Limited capacity** to operate and expand.



The goal was to use the data center move to completely modernize the technology platform.



Solution implemented by RD

RD supported every phase of the project:

- ✓ **A complete review** of the existing platform, identifying gaps.
- ✓ **A detailed assessment** to define the required technology and process level.
- ✓ **Design of the tender requirements** and support in evaluating the winning provider.
- ✓ **Coordination of the new data center implementation**, ensuring standards compliance and continuity.
- ✓ **Improved governance of the project**, providers, and related SLAs.

Results & Metrics

- ✓ **Increased capacity** to operate and grow.
- ✓ **A highly monitored data center**, with greater control and traceability.
- ✓ **Operational and governance improvements** visible from the earliest stages.
- ✓ **Alignment with business needs**, ready to support future demands.
- ✓ **Orderly execution**, backed by RD's experience in similar projects.

The new model established best practices for control, SLA tracking, event traceability, and ongoing provider evaluation.



What MONEX highlights

MONEX highlights RD's experience, professionalism, and support throughout the entire process.

Recommendation

Working with a specialized partner like **RD** is recommended when critical infrastructure must be transformed without disrupting the business.

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